

# Cookie



# Booth: What to do if...

## Need to know what to do when a situation comes up at a cookie booth? See below for each situation:

**Another troop is at the same spot as you:** First, check your booth confirmation on the eBudde Troop App or the printed confirmation you brought with you. Second, make sure you are in the correct location at the correct time. If that doesn't resolve the issue, call the Booth Line so we can help. 📞

**Money/cookies stolen:** Do not chase the thief! Call the local authorities and report it. A copy of the police report will need to be turned in to council staff. Call customer care at 317.924.6800 during regular business hours to report the theft. 📞👮

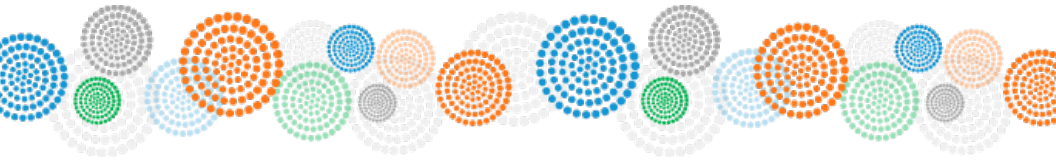
**Last troop didn't clean up:** Send an email or call customer care at 317.924.6800 during regular business hours to report the time, place, and date you found the mess from an earlier troop. 📧👤

**Store manager has an issue/didn't know you were coming:** Call the Booth Line immediately so we can help resolve the issue. 📞

**Conflicts with/inappropriate question from public or another organization:** Call the Booth Line immediately so we can help resolve the issue. 📞

**Lost & found items:** Send an email to the email address listed below or call customer care at 317.924.6800 during regular business hours to report the time, place, and date you found or lost the item(s). 📧👤

**Can't attend your booth:** Follow directions to drop the booth so another troop may reserve that slot. 📍



📞 Customer Care: 317.924.6800

📞 Booth Line: 317.924.6832

📧 Booth issues email: [customercare@girlscoutsindiana.org](mailto:customercare@girlscoutsindiana.org)

👮 Call the local police

📍 Visit Cookie Resources on our website